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## What does this warning mean?

```
# acis_process_events (CIAO 3.4): WARNING: No files found matching
CALDB search:
  tel=CHANDRA
  inst=ACIS
  det=-
  filt=-
  product=CTI
  start_date=1999-08-20T00:07:44
  start_time=00:07:44
  stop_date=1999-08-20T02:26:38
  stop_time=02:26:38
  query=-
# acis_process_events (CIAO 3.4): WARNING: PROBLEM READING CTIFILE, CTI
ADJUSTMENT WILL NOT BE APPLIED.
```

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The most common cause for seeing this warning is that the observation does not contain  $-120\text{C}$  data. Since the CTI correction is only calibrated for this focal plane temperature, it is not possible to use it on other observations. Note that this is *not an error*; if no CTI file is found, `acis_process_events` continues running as if `apply_cti=no` and produces a valid output file that has not been CTI-corrected.

The [Apply the ACIS CTI Correction thread](#) and [why topic](#) have more information on the correction.

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URL:  
[http://cxc.harvard.edu/ciao3.4/faq/ape\\_cti.html](http://cxc.harvard.edu/ciao3.4/faq/ape_cti.html)  
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