



*from "s'sciavo", "I am your servant" in Venetian dialect\**

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These are the webpages relative to the CIAO 3.4 release (18 December 2006). They are no longer actively updated, however the CXC will continue limited support of CIAO 3.4 for the near future.

CIAO 3.4 users should check the [CALDB 3 website](#) for compatible calibration updates.

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The newest version of the Chandra Interactive Analysis of Observations software, is [CIAO 4.1](#), released on 15 December 2008. Read the [release notes](#) for detailed information. This release requires that [CALDB 4.1.0](#) be installed for the software to work correctly.

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The following sections are designed to get users pointed in the right direction. There are many pieces of documentation not listed here, which may be accessed from the left-hand navigation bar.

I've never used CIAO before. Where should I begin?

- [Welcome to CIAO](#)
- [Introduction to the Tools & Applications](#)
- [Platform Support](#)
- [Download CIAO 3.4](#)
- [Installing CIAO 3.4 thread](#)
- [Introductory Science Threads](#)
- [Analysis Guides](#)

Has a new version of CIAO or CALDB been released?

What has changed in the site recently?

- [What's New](#)
- ["Watch Out" List](#)
- [Version History](#)
- [How CIAO 3.4 and CALDB 3.3.0 Affect Your Analysis](#)
- [CIAO Release Notes](#)
- [CALDB Release Notes](#)
- [Reprocessing III of Chandra Data](#)

CIAO isn't working correctly - I need help!

- [CIAO Software Help Pages](#)
- [Frequently Asked Questions \(FAQ\)](#)
- [Known CIAO Bugs and Tool Caveats](#)
- [CXC Helpdesk](#)

I am an expert CIAO user. Where can I find more detailed information?

- [Why Topics](#)
- [Manuals](#)

## Citing CIAO in a Publication

If you are writing a paper and would like to cite the CIAO software, we recommend the following:

### **CIAO: Chandra's data analysis system**

Fruscione et al. 2006, SPIE Proc. 6270, 62701V, D.R. Silvia & R.E. Doxsey, eds.

The specific version of CIAO and CALDB used for the analysis should be mentioned. Further guidelines are available from the [Acknowledgment of Use of Chandra Resources](#).

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## About this Website

The paper "[The CIAO Website Unveiled](#)" (ADASS XIV, 2004) describes the infrastructure of this website.

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URL:  
<http://cxc.harvard.edu/ciao3.4/index.html>  
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